



# **F.Y.I.**

**from the Policy Unit  
FYI-401**

**Date: April 21, 2023**

**SUBJECT: Virgin Islands CSENet, FCR, and ICR File Issues**

Please contact the Policy Unit if you have any questions regarding these or any other changes at  
[DCSS.POLICYQUESTIONS@azdes.gov](mailto:DCSS.POLICYQUESTIONS@azdes.gov)

This FYI is to inform staff that the Virgin Islands has discovered a technical issue that has impacted receiving and submitting CSENet (Child Support Enforcement Network) and FCR (Federal Case Registry) transactions. As a result, they cannot participate in the Interstate Case Reconciliation (ICR) this year.

This situation is temporary. The OCSE (Office of Child Support Enforcement) will notify the DCSS once the issue has been resolved.

For questions regarding CSENet transactions with the Virgin Islands, please contact Christian Frorup at [christian.frorup@doj.vi.gov](mailto:christian.frorup@doj.vi.gov).

***DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.***

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